

WELCOME TO

**CIGNA HOME
DELIVERY
PHARMACY**



Together, all the way.®



Welcome to Cigna Home Delivery Pharmacy

At Cigna Home Delivery PharmacySM we have one mission - we're dedicated to helping people improve their health and well-being.

As chief pharmacist, I am honored to be part of a team that provides our customers with an integral part of their health care needs. Cigna Home Delivery Pharmacy addresses health concerns at an individual level through the efforts of both our pharmacists and support staff.

We work continuously to improve your experience through accurate and fast delivery of your prescriptions. Our pharmacists are available 24/7 to help you understand your medication and discuss your therapy.

At Cigna Home Delivery Pharmacy, improving your health is our focus.

Along with hundreds of thousands of other Cigna customers, you can trust us for your prescription medication needs.

Sincerely,

A handwritten signature in black ink that reads "Jeff Nielsen RPh". The signature is fluid and cursive, with the initials "RPh" written in a slightly larger, more distinct font at the end.

Jeff Nielsen, RPh

Chief Pharmacist
Cigna Home Delivery Pharmacy

Cigna Home Delivery Pharmacy offers you convenience and quality you can trust.

It's a great choice for anyone who takes prescription medication on a regular basis, such as those used for:

- › Allergies
- › Anxiety
- › Arthritis
- › Asthma
- › Birth control
- › Diabetes
- › Growth hormone deficiency
- › High blood pressure
- › Infertility
- › Multiple sclerosis
- › Many others

Cigna Home Delivery Pharmacy offers:

- › Licensed pharmacists and customer service available to help 24/7.
- › Medications delivered to your door at no extra cost.
- › A 90-day supply of medication in one fill.
- › Refill reminder service.
- › Medication coaching services that can help with educational information and reminders.

Manage your medications online, with myCigna.com.

Log in to **myCigna.com** or the **myCigna® App*** to get information about your prescription medications.

- › **Refill prescriptions.** Ordering is fast and easy. You can sign up for automatic refills on select medications you take every day. This service fills your prescriptions just when you need them. And, you can cancel or delay delivery anytime.
- › **View medication cost estimates.** Learn what you'll pay for your prescriptions based on your plan before you place your order.
- › **View orders.** Check the status of your orders so you'll know when to expect a delivery.
- › **Update profile information.** Let us know how you prefer to get notifications and update your contact and allergy information.

Save money on your medications**

Cigna Home Delivery Pharmacy can help you save money. See how much you could save on quality generic and brand-name prescription medications. Log in to **myCigna.com** and visit the Prescription Drug Price Quote Tool on the pharmacy home page or call **800.835.3784** and ask for a price quote.

Trust us for the medications you take regularly

We are focused on your, and your family's, ongoing prescription medication needs. You can count on us for a level of personalized service that makes us a smart choice for you and your family.

- › Delivery of prescription medications right to your door. For new orders, we ask that you allow 7-10 business days from the time we receive your request. Refills take less time to process. Overnight delivery is available.
- › You'll receive reminders so you don't forget to fill your prescription.
- › Licensed pharmacists are focused on serving you, and are available 24/7 to answer medication questions.

Cigna Specialty Pharmacy

If you have a condition that requires treatment with specialty medication, Cigna Specialty Pharmacy can help you manage your health and prescription needs in the privacy of your home.

- We can send your medication to your doctor's office or your home, by the date requested.
- Required supplies such as syringes, needles, alcohol swabs and disposable containers are provided - at no additional charge.
- Medications are shipped, at no additional cost to you, in specially designed packaging to protect quality and privacy.
- We manage your refill schedule and help you find ways to make staying healthy more affordable.



Choose the ordering method that's best for you. It's as easy as 1, 2, 3!

Electronic:

1. For fastest service, ask your doctor to send your prescription electronically to Cigna Home Delivery Pharmacy. Then call **800.835.3784** and provide your Cigna ID number, shipping and billing information and we'll set up your profile.

Phone:

1. Have your medication, doctor's name and payment information ready.
2. Call **800.835.3784**.
3. We'll request a prescription from your doctor for a 90-day supply, with refills.

Mail:

1. Request a prescription from your doctor for a 90-day supply, with refills.
2. Detach and complete the attached order form.
3. Mail the order form, prescription and payment in the postage-paid envelope attached to the order form.

For specialty medication orders please call 800.835.3784, #4.



*The downloading and use of the myCigna Mobile App is subject to the terms and conditions of the App and the online stores from which it is downloaded. Standard mobile phone carrier and data usage charges apply.

**Savings will vary depending on the drug and your plan terms. Cigna Home Delivery Pharmacy may not be included with all plan types. Please check your plan documents for cost and coverage details.

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