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Find out more about the doctors and services listed in the Cigna directory and read important notices and disclosures for your state, https://hcpdirectory.cigna.com/assets/docs/hcpdirectory/disclaimer.html? WT.mc_id=PDF_DIR_Disclaimer&WT.z_dir_cc=HDC001

Urgent Care Services - National Vendor

Concentra Urgent Care

7800 NW 25th St # 4 Miami , FL 33122 (866) 944-6046

Participates in: LocalPlus, OAP, OAPC, PPO, HMO

Ambulance/Transportat ion Services

Jackson Memorial Hospital

1009 NW 5th Ave Miami, FL 33136 (305) 585-6754

Essential Community Provider (ECP) Participates in: LocalPlus, OAP, OAPC, PPO, HMO

Community Health Center

Jackson Memorial Hospital

1009 NW 5th Ave Miami , FL 33136 (305) 585-6754

Essential Community Provider (ECP) Participates in: LocalPlus, OAP, OAPC, PPO, HMO

Urgent Care Services

Jackson Memorial Hospital

1009 NW 5th Ave Miami , FL 33136 (305) 585-6754

Essential Community Provider (ECP) Participates in: LocalPlus, OAP, OAPC, PPO, HMO

MD Now Medical Centers Inc.

1250 S Miami Ave Miami , FL 33130 (305) 571-6250

Participates in: SureFit, LocalPlus, OAP, OAPC, PPO, HMO

MD Now Medical Centers Inc

2310 Biscayne Blvd Miami , FL 33137 (786) 579-1222

Participates in: SureFit, LocalPlus, OAP, OAPC, PPO. HMO

Baptist Medical Plaza at Brickell

2660 Brickell Ave Miami , FL 33129 (786) 467-5350

Participates in: SureFit, LocalPlus, OAP, OAPC, PPO, HMO

Clinica Venamer LLC

1757 Coral Way Miami , FL 33145 (786) 448-1040

Participates in: SureFit, LocalPlus, OAP, OAPC, PPO, HMO

Nicklaus Children's Hospital Urgent Care

3915 Biscayne Blvd Miami , FL 33137 (786) 624-6000

Participates in: OAP, OAPC

Nicklaus Children's Outpatient Center

3915 Biscayne Blvd Miami , FL 33137 (786) 624-6000

Participates in: LocalPlus, OAP, OAPC, PPO, HMO

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Source of Information and Frequency of Validation

Medical health care professional information addressing specialty, hospital affiliations, medical group affiliations, board certification, acceptance of new patients and languages spoken is obtained from an application that is completed and signed by the health care professional/facility (during credentialing). Physician board certification is validated through the American Board of Medical Specialties (ABMS), American Medical Association (AMA) or American Osteopathic Association (AOA). Information on the application is updated when the medical health care professional/facility notifies Cigna of changes or at least every three years.

Dental health care professional information addressing specialty, dental office/practice affiliations, acceptance of new patients and languages spoken is obtained from an application that is completed and signed by the health care professional (during credentialing). Information on the application is updated when the dental health care professional notifies Cigna of changes or at least every three years.

Additional questions or problems with this transmission? Call us toll-free at 1-800-Cigna24 (1-800-244-6224).

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Nirvair Chowdhury Midtown Center

3915 Biscayne Blvd Miami , FL 33137 (786) 624-6000

Participates in: LocalPlus, OAP, OAPC, PPO, HMO

MD Now Medical Centers Inc

2750 Coral Way Coral Gables , FL 33145 (561) 295-8822

Participates in: SureFit, LocalPlus, OAP, OAPC, PPO, HMO

Baptist Medical Plaza at Coral Gables

10 Giralda Ave Miami , FL 33134 (786) 467-5000

Participates in: SureFit, LocalPlus, OAP, OAPC, PPO, HMO

Baptist Medical Plaza at Coral Springs

10 Giralda Ave Miami , FL 33134 (786) 467-5052

Participates in: LocalPlus, OAP, OAPC, PPO, HMO

MD Now Medical Centers

150 NW 42nd Ave Miami , FL 33126 (786) 753-7501

Participates in: SureFit, LocalPlus, OAP, OAPC, PPO, HMO

Medi Partners of S FL LLC

4800 SW 8th St Coral Gables , FL 33134 (786) 401-7975

Participates in: LocalPlus, OAP, OAPC, PPO, HMO

Medi Station

4800 SW 8th St Coral Gables , FL 33134 (786) 401-7975

Participates in: SureFit, LocalPlus, OAP, OAPC, PPO, HMO

Fast Care LLC

825 Arthur Godfrey Rd # 100 Miami Beach , FL 33140 (786) 923-4000

Participates in: SureFit, LocalPlus, OAP, OAPC, PPO, HMO

Medi Partners of S FL LLC

9600 NE 2nd Ave Miami Shores , FL 33138 (305) 603-7650

Participates in: LocalPlus, OAP, OAPC, PPO, HMO

Medi Station

9600 NE 2nd Ave Miami Shores , FL 33138 (305) 603-7650

Participates in: SureFit, LocalPlus, OAP, OAPC, PPO, HMO

Main Campus Urgent Care Center

3100 SW 62nd Ave Miami , FL 33155 (786) 624-4303

Participates in: LocalPlus, OAP, OAPC, PPO, HMO

Nicklaus Children's Hospital Urgent Care

3100 SW 62nd Ave Miami , FL 33155 (786) 624-4303

Participates in: OAP, OAPC

Baptist Health Urgent Care at University Centre

1240 S Dixie Hwy Miami , FL 33146 (786) 467-5130

Participates in: SureFit, LocalPlus, OAP, OAPC, PPO, HMO

MD Now Medical Centers Inc

4001 SW 72nd Ave Miami , FL 33155 (305) 663-5770

Participates in: SureFit, LocalPlus, OAP, OAPC, PPO, HMO

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Diagnostic Services

Baptist Medical Plaza at Brickell

2660 Brickell Ave Miami, FL 33129 (786) 467-5350

Participates in: SureFit, LocalPlus, OAP, OAPC, PPO, HMO

Nicklaus Children's Outpatient Center

3915 Biscayne Blvd Miami , FL 33137 (786) 624-6000

Participates in: LocalPlus, OAP, OAPC, PPO, HMO

Radiology & Imaging Services

Baptist Medical Plaza at Brickell

2660 Brickell Ave Miami, FL 33129 (786) 467-5350

Participates in: SureFit, LocalPlus, OAP, OAPC, PPO, HMO

Baptist Medical Plaza at Coral Gables

10 Giralda Ave Miami , FL 33134 (786) 467-5000

Participates in: SureFit, LocalPlus, OAP, OAPC, PPO, HMO

Baptist Medical Plaza at Coral Springs

10 Giralda Ave Miami , FL 33134 (786) 467-5052

Participates in: LocalPlus, OAP, OAPC, PPO, HMO

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Introduction 1

Introduction

WHO WE ARE

- **Cigna** strives to keep you healthy. We are committed to giving you access to information, technology and support in making informed health care decisions.
- We are where you are. Cigna has a national presence, but we also have a local focus in most areas. This means local medical directors and health services representatives work to provide you with access to quality care.

WHAT YOU CAN EXPECT

- Convenient access to quality health care. Before joining the Cigna network, health care professionals must meet Cigna standards through a process called credentialing. We regularly review credentials to help ensure they continue to meet these standards.
- Responsive customer service. Whether on our website, www.cigna.com, by phone when you talk to a representative or through our automated telephone system, you have access to consistent and timely information about your plan when it's convenient for you.

ABOUT THIS DIRECTORY

The following pages list the doctors and other health care professionals in this area who participate in the Cigna network. An updated listing is always available at *www.cigna.com*. You can use our online directory to:

- **search** for participating physicians, hospitals and other health care professionals.
- download your own personalized directory to have on hand when you need it.
- find hospital scores for specific conditions/procedures through Cigna "Centers of Excellence."

The online directory is updated often, so visit it often. For more information, please visit *www.cigna.com* or call Cigna Customer Service at the toll-free number on your Cigna ID card.

PLEASE NOTE: The term "health care professional" includes the term "provider".

You choose your doctor.
This guide can help.

www.cigna.com

2 Introduction

Your personal doctor can serve as a source for advice and direction.

WORKING WITH YOUR DOCTOR

We encourage you to choose a primary care physician (PCP) to be your personal doctor.

- Your personal doctor can serve as a "home base" for basic care your source for advice and direction.
- Your personal doctor also coordinates your care from preventive checkups and routine medical care to specialized care and hospitalizations.

YOUR SUMMARY OF BENEFITS

Your *Summary of Benefits* gives you important information on the medical benefits and other types of services your plan covers. You should read your *Summary of Benefits* to determine whether you have prescription drug coverage, coverage for mental health and substance abuse, and/or vision care coverage as a part of your Cigna plan.

The listing of a doctor in this directory does not guarantee that the services provided by that doctor are covered under your specific medical plan. Check the materials which describe your particular plan benefits, or call Cigna Customer Service, for information about the services covered under your plan benefits. If you have questions or need assistance, please contact Customer Service at the toll-free telephone number listed in your enrollment materials or on your Cigna ID card.

Visit www.cigna.com to search for participating doctors, find information on preventive care and other health topics, and learn more about your plan's benefits and programs.

Health Care Professional Compensation

Cigna is committed to keeping you informed about matters related to your health care plan. For that reason, we offer the following description of the way that Cigna compensates health care professionals (physicians, hospitals and other health care practitioners and facilities) that participate in our networks.

Cigna compensates health care professionals in ways that are intended to emphasize preventive care, promote quality care and ensure the appropriate and cost-effective use of covered medical services and supplies. Cigna reinforces this philosophy through utilization management decisions made by its medical directors and medical management staff. Cigna employees are encouraged to promote appropriate utilization of covered health care services and to discourage underutilization.

The methods by which participating health care professionals agree to be compensated are described generally here. The amount and type of compensation a health care professional agrees to accept may vary depending upon the type of plan. For example, a hospital may agree to accept less for services provided to patients enrolled in an HMO plan than to patients enrolled in other types of plans. In addition, Cigna may attempt in various ways to promote the use of participating health care professionals based upon quality and cost-effectiveness measures while assuring quality and access to covered services and supplies.

DISCOUNTED FEE FOR SERVICE:

Payment for services is based on an agreed-upon discounted amount from the health care professional's bill.

CAPITATION:

By mutual agreement, network physicians, physician/hospital organizations (PHOs) or other health care professional groups are paid a fixed amount (capitation) at regular intervals for each individual assigned to the physician, PHO or other health care professional groups, whether or not services are provided. This payment covers physician and/or, where applicable, hospital or other services covered under the benefits plan. Health care professional groups and PHOs may in turn compensate health care professionals using a variety of methods.

Capitation can offer health care professionals a predictable income, encourage physicians to keep people well through preventive care, eliminate the financial incentive to provide services that will not benefit the patient and reduce paperwork.

Cigna may also work with third parties that provide network management services. Under these arrangements, Cigna pays the third party a fixed monthly amount per individual for these services. Health care professionals are compensated by the third party for services provided to Cigna plan participants from the fixed amount. Compensation arrangements are agreed upon by the third parties and their contracted health care professionals, and may include discounted fee for service and capitation.

Some health care professionals and third parties that provide network management services may participate in a risk-sharing arrangement with Cigna; they agree on a target amount for the cost of certain services and share all or some of the amount by which costs are over or under the target. Services are monitored using criteria that may include accessibility, quality of care, customer satisfaction and appropriate and cost-effective use of medical services and supplies.

SALARY:

Physicians and other health care professionals who are employed to work in Cigna's Arizona staff-model medical facility are paid a salary. The salary is decided in advance each year and is guaranteed regardless of the services provided. Physicians are eligible for a bonus at the end of the year based on performance, which is evaluated using criteria that may include quality of care, quality of service and appropriate and cost-effective use of medical services and supplies.

BONUSES AND INCENTIVES:

Some health care professionals may receive additional payments based on their performance, which is measured using criteria that may include quality of care, quality of service and appropriate and cost-effective use of medical services and supplies. Health care professionals may also receive financial and/or nonfinancial incentives that promote utilization of cost-effective participating health care professionals (such as hospitals, labs, specialists and vendors) and covered drugs and supplies.

PER DIEM:

A specific amount is paid to a hospital per day for all health care received. The per diem payment may vary by type of service and length of stay and the payment may in some cases be greater than the hospital's normal billed charges.

CASE RATE:

A specific amount is paid for all health care received in the hospital for a given hospital stay (such as for a normal maternity delivery).

If you would like to find out which compensation method applies to services you receive from a health care professional, just ask the doctor's administrative staff. Cigna Customer Service is available to help with general questions at the toll-free telephone number on your Cigna ID card.